



SAFETY FIRST
— Aquatics —



AQUATIC FACILITY OPERATOR CERTIFICATION COURSE



TIME:

9:30 am - 5:30 pm CST

DATES:

2026 March 10

April 28

September

22

December 10

VIRTUAL COURSE VIA ZOOM

Become nationally certified as an AFO, receive 1.5 CEU's and a Certificate of Completion and Certification Card. Certification is valid for five years.

The Aquatic Facility Operator (AFO) Course is specifically designed to meet the needs of those working in public and semi-public recreational pool or water park facilities featuring the new AFO Manual, one of the most current publications available on pool operations. The AFO program offers unique discussions on risk management not usually directed towards operational personnel as well as training in proper water chemistry, water chemistry challenges and solutions.

FEE:

\$400.00 full course

Fee covers the virtual course via Zoom, all materials and the exam (end of 2nd day).

This course is a combination of the AFO online learning course (completed within 2 weeks prior to the one day portion) and a one-day instructor-led in real time Zoom training. At the end of the in-person training day there will be a 50 question open book exam. Upon successful completion of the course and exam, participants will be officially certified by the National Certification Board of the National Recreation & Parks Association.

Who Should Attend?

- 🔊 Aquatic Directors
- 🔊 Recreational Directors
- 🔊 Water Park Directors
- 🔊 Health Inspectors

- 🔊 Pool Managers
- 🔊 Aquatic Supervisors
- 🔊 Resort/Hotel/
Motel Staff

- 🔊 Homeowner's Associations
- 🔊 Anyone who is responsible for operation, maintenance and aquatic facility management.

COURSE INSTRUCTOR:

JULIENE R. HEFTER MSOLQ, AqP, AFOI



- Aquatic and Parks and Recreation Expert Witness and Consultant
- Professional Speaker
- Trainer and Educator
- Organizational Assessment Provider

Juliene R. Hefter, is the founder of Safety First Aquatics, LLC. She developed the company to “Create Safety One Step at a Time” whether it be through educational offerings or consulting purposes.

Juliene received her Bachelor of Science in Recreational Leadership from the University of Wisconsin, LaCrosse and holds a Master of Science in Organizational Leadership and Quality from Marian College.

She has a long and illustrious career in aquatics and park and recreation administration, has served in a number of leadership positions with both state and national organizations. Her distinguished career includes being the recipient of many awards. She was recently named to the “Top 25 in Aquatics” (for the second time) by Aquatics International and recipient of the International Swimming Hall of Fame Paragon Award.

- References are available upon request

THINGS TO KNOW

- 🔊 The AFO certification is good for five years
- 🔊 The exam is open book
- 🔊 Calculators may be used
- 🔊 Single translation dictionary may be used
- 🔊 Tests taken virtually and proctored
- 🔊 Approved by most health departments as an operator course
- 🔊 Books will be mailed in advance

262-894-9772

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safetyfirstaquatics.com

REGISTRATION & PAYMENT:

AQUATIC FACILITY OPERATOR CERTIFICATION COURSE | \$400 (Includes virtual course, manual and

exam) 🔊 MARCH 2026 🔊 APRIL 2026 🔊 SEPTEMBER 2026 🔊 DECEMBER 2026

Course Dates : _____

Name: _____

Agency: _____

Billing Address: _____

Shipping Address: _____

City: _____ State _____ Zip: _____

E-Mail: _____ Phone : _____

Note: Checks will only be accepted from organizations and not individuals. Thank you.

DETACH AND MAIL REGISTRATION FORM TO: SAFETY FIRST AQUATICS, LLC; 22932 E Oriole Way, Queen Creek, AZ 85142

• Call Juliene at 262-894-9772 or email at jhefter@safetyfirstaquatics.com if you have questions, or need a W-9. Payment will be required via credit card on receipt of invoice. The email contains a link for payment.

• Once you are registered you will be required to pay and no refunds may be given as materials have to be ordered in advance, paid for and shipped. If you are unable to attend someone else can attend in your place.